

One-Number FOLLOW-ME Router Call-Back/Call-Through Features Availability with SMS Features Options

User Manual

Ingate Router - Version V4.9-R





Dear Customer,

Thank you for purchasing one of our Ingate GSM Gateways units One -Number Follow-Me Router with Call-Back/Call-Through Features.

The information in this manual does not constitute a warranty of performance, although the information has been compiled and checked for accuracy by Discovery Telecom Ltd. All our products are developed and produced by an experienced staff, who aspires to achieve customer satisfaction, utility value, quality and reliability of products.

Discovery Telecom Ltd reserves the right to update this publication without notice.

Trademarks

DTT is a registered trademark.

Warranty policy

The Ingate GSM gateway product you have purchased is un der warranty for one year from the date of purchase by original purchaser. In case of defects in materials or workmanship Discovery Telecom Ltd. will replace free of charge. This warranty applies to hardware/software and does not include SIM cards.

This warranty will not be honored if the device has been mishandled in any way.

Approvals

The Ingate GSM gateway products are approved for connection to all telecommunications services via a PBX, telephone line, or through personal extension.

ISO 9001: 2000 approved, they also feature a modern user-friendly design, provide maximum control and economy of operation and aid in radiation prevention.

Address

Discovery Telecom Ltd, P.O.Box 308, Premier Building, Mahe, Seychelles Tel: +1 801 7900348 www.dtt.tw

This unit should only be serviced by authorized service personnel. For any assistance (technical or repair) call: Tel: +1 801 7900348.





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Chapter 1: Overview

This user's manual will help you installing your Ingate PSTN-GSM gateway unit, and it will provide you with basic guidelines to handle any problems that might arise.

In general, the Ingate PSTN-GSM gateway provides a flexible and cost efficient connection between your LANDLINE Network and the GSM mobile networks. In essen ce, the device acts as a router that is programmed to choose the **L**east **C**ost **R**oute when you make a call from your PSTN line to a cellular phone. The GSM gateway connects you to an extension and bypasses the telephone company thus significantly reducing over head costs of telephone calls.

Connect to your PBX or landline phone or even to a specific phone extension and you will save money on all calls by bypassing the telephone network and obtaining direct access to the GSM networks.

Together, the embedded Wavecom Module and SIM cards which act as 'Smart' user ID cards that encrypt voice and data transmissions and store data about the specific user and personal phone settings, make the GSM gateway a cell phone in itself. The Ingate gateways are therefore an essential tool for cutting overhead costs of telephone bills as they allow direct access to the GSM networks and cut costs of airtime and interconnections.

The Ingate PSTN-GSM gateways are intended for middle to large enterprises but can as well be installed on regular phone lines in your home or home office.

There are certain features that may be relevant to the product you have selected and some that are not. However, all are discussed in the following manual.

The Ingate One-Number FOLLOW-ME PSTN Router unit, when used with the appropriate telephone equipment (antenna, adapter, SIM cards, telephone PSTN line or LANDLINE -PBX) will function as an ordinary PSTN line and support the following features:

- Cost-saving routing of incoming calls
- GSM and PSTN interconnection via internal LCR
- 'Follow Me' call forwarder to your personal mobile
- Caller ID, LCD, RTC



- FXO/FXS interface
- Polarity Reverse
- Outstanding voice performance and echo cancellation
- 'CallBack'



Chapter 1.1: General Information and Guidelines

Chapter 1.1.1: Packing List

When you receive your Ingate device please inspect the package to verify that you have the following:

- One PSTN Router Unit
- 110/220V Electric Power converter to 12V with cables supplied
- GSM Antenna To be installed to the PSTN Router Gateway
- Com Cable To connect to the PC.
- Two Screws To mount the router on the wall.
- CD Containing the PC Management Software and User Manual

Chapter 1.1.2: Safety Guidelines

For a safe and efficient operation of your Ingate gateway unit, please ob serve the following guidelines:

- Please read the installation instructions and safety guidelines in this user manual carefully before installing the unit
- Do not handle the equipment before disconnecting it from the electrical outlet
- Do not use any cleaning agents or detergents on any exterior or interior surfaces
- If you intend to clean the device, disconnect it from electrical outlet and use only a damp cloth
- Do not position device in a damp place; do not expose to water
- Do not expose to extreme temperatures: optimal operating temperatures are between -5° C to +50°C
- Position equipment in a stable environment; any sudden fall or sharp movement may damage the device
- Do not cover or stick any foreign objects in devices 'openings or ventilation holes
- Do not operate your Ingate device while any person is within 0.02m of the antenna. A person or object within 0.02m of the antenna could impair call quality and may cause the phone to operate at a higher power level than necessary

Warning: Potentially Explosive Atmospheres



- Do not operate your Ingate near blasting caps, or in a blasting area, to avoid the possibility of triggering an explosion
- Do not operate a Ingate transmitter in a hazardous atmosphere: an explosion or fire may result
- The telephone interface is not designed for outdoor application
- RJ-11 cable must not be run to an outdoor telephone; this minimizes equipment exposure to coupling and directs lightning surges

Chapter 1.1.3: General User Information

Placement of the device: the Ingate GSM gateway unit is designed for installation on a vertical surface but may be mounted also on a wall.

If you wish to mount the device on a wall follow these steps:

- 1. Remove the black metallic strip used for hanging the unit on the wall by sliding it out from the back of the Ingate unit.
- 2. Place the metallic strip on the wall to indicate the location of the screws.
- 3. Hold the strip to the wall and drill holes for the screws
- 4. Place the unit onto the wall by sliding the metallic strip back into its place.

Chapter 1.1.4: Interference to Medical and Personal Electronic Devices

Most electronic equipment are shielded from RF energy. Nevertheless, RF energy from the Ingate transmitter may affect inadequately shielded electronic equipment. We therefore advise you to consult the manufacturer(s) of your medical and personal electronic device(s), (e.g. a pacemaker or hearing aid) to determine if they are adequately shielded from external RF energy.

Do not install a Ingate gateway unit in a health care facility, if regul ations posted in the area restrict the use of cellular phones. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Antenna Considerations

Use only the supplied or approved antenna. An unauthorized antenna, modifications or attachments could affect call quality.



Chapter 1.1.5: General Technical Information

Electrical

- Power supply: 12 VDC +/- 5% 1,2A
- 720 mA average in GSM 900 at Tx power max 2W
- 920 mA average in GSM/GRPS 900 at Tx power max 2W
- 100 mA in idle mode

Physical

- Absolute maximum dimension: 165 x 127 x 30 mm
- Weight: 600g
- Casing: Complete shielding-stainless steel
- Mounting: 2 screw holes
- Operating temperature range: -5°C to + 55°C

Optimal storage temperature: -35°C to +85°C

Analog Telephone/LANDLINE-PBX interface

- TIP/Ring Voltage –48V
- Line current 25ma
- Ringing Voltage 140 Vpp

Load 3REN

Crest Factor 1.25

Frequency 20 Hz

Cadency 2s/4s

- Answer supervision reverse polarity
- DTMF compliancy
- Dial Tone 400 Hz

Busy Tone 400 Hz, cadency 500ms/500ms



GSM circuit Data Features

- Data circuit asynchronous, transparent and nontransparent up to 14,400 b/s
- Automatic fax group 3 (Class 1 & 2)
- Alternate speech and fax
- MNP2, V.42bis

DTMF Dialing

Detection level: -25dBm to +3dBm

• On time: 50msec

Off time: 12 characters

Ringing Signal

• Feeding type: Balanced signal

• Distortion: Less than 5%

Ring drive capability3 type A

Minimum ring Voltage:
 40 Vrms – crest factor 1.2

• Frequency: (20 Hz)

Normal dialing tone

Frequency: 400Hz

● Level: 2dB

• Cadence: continuous

Congestion / Busy Tone

• Frequency: 400Hz

Level: 2dB

Cadence: 500ms 20% signal

• 500ms 20% pause



Chapter 1.1.6: Environmental Characteristics

The Ingate complies to the following requirements:

Temperature

We claim -5° to 70° (Israeli Standard Institute Approval is in process)

Humidity

5% to 95%

Safety

(Israeli Standard Institute Approval)

Packing

Per Discovery standard

Transportation

Transport conditions are according to Discovery Standards.

Storage Condition

Storage conditions are according to class 1.1, ETS 3 00 019 -1-1 (-20°C +80°C) -25°C to +65°C

Mounting

Wall Mounting

In case you wish to mount on the wall, see instructions above in General User Information (Chapter 1.1.3)

Desktop Mount

In desktop mounting configuration on four rubber standoffs, it is advised to keep a distance of at least 0.5m from the telephone set.

Labels

The label contains this information:

Line 1: The Module Type and the Antenn a Type

Line 2: The Router Type

Line 3: The Bootloader Program

Line 4: The Serial Number

Line 5: The Firmware Program



Manufacturing

At Discovery Telecom, we bear in mind at all times that manufacturing at high quality and cost effectiveness are the most significant considerations in the design and manufacturing of the Ingate.

Shipment

- All goods will be sold EX-Work, customer will pay for delivery from factory.
- Customer will advise on the way the products will be shipped.
- Customer will take care of shipment including all necessary payments for insurance, delivery, custom, etc. as Ex-Work requires.

Reliability

The Ingate field quality goal is and will be determined by reliability prediction and actual results. Our target is: 0.5-1.0% per month. This goal is susceptible to changes.



Chapter 1.2: Installation Stages and Procedures

The installation procedure consists of the following steps:

STAGE 1: Identifying potential sources of interference

STAGE 2: Assessing the subscriber site

STAGE 3: Installing the system

STAGE 4: Abstract

STAGE 5: Programming the unit according to User Manual

STAGE 1 - Identifying Potential Sources of Interference

The electronic circuitry of some telephones may be insufficiently shielded to operate properly with the Ingate gateway units. When making or receiving a phone call, if you hear a "humming" sound or noise in the earpiece of the telephone connected to the Ingate, or if any other party hears the hum or noise, move the telephone away from the Ingate. If moving it farther away has no effect, try using a different telephone.

The Ingate is a two-way radio and as such, some occasional interference is unavoidable. For best results, choose an electrical outlet away from obstructions. Do not place the Ingate near items which may increase static, such as:

- Electrical appliances
- Lamps
- Microwaves
- TVs
- Fax Machines 4 Feet (1.2 meters)
- Computers 4 Feet (1.2 meters)
- Refrigerator
- Vacuum cleaner
- Light dimmers
- Fluorescent bulbs
- Motors
- Fans



STAGE 2 - Assessing the Subscriber Site

The Ingate GSM gateway must be installed indoors:

- 1. Basement installation is not recommended, it can be done, but you must use an external antenna.
- 2. The device needs to be installed in a place in which the temperatures may not exceed the specified operating temperature range (see safety guidelines above).
- 3. You should make sure that there is sufficient air movement.
- 4. Installation in higher locations is preferred i.e. near windows and outer walls.

STAGE 3 - Installing the system

- 1. Inspect the package, you should see: a unit gateway, an antenna, an adapter, a User Manual. Please note: the Ingate unit comes **without** the SIM card(s).
- 2. Connect the antenna at a distance greater than 1 meter from the unit. Location of the antenna is important in order to get best performances, thus once you turn the power on, make sure you have best reception and clear conversation with the unit.
- 3. Insert SIM card into the unit:
 - . In case of single channel unit, insert the SIM card in the designated slot (on the right side panel) adjacent to the antenna connection you will see a thin metallic black colored drawer. Use a small pointed object such as the point of a ballpoint pen int o the little hole on the right side of that drawer/slot to open the drawer, then insert the SIM into that drawer (SIM face up) and close the drawer firmly.
- 4. Connect the gateway unit to a PBX telephone ne twork or telephone line with a RJ-11 cable on the left side panel nearest to the LEDs.
- 5. Connect an ordinary analog telephone to the RJ-11 connector nearest to the power (pin 3 and 4 are used for Tip and Ring).
- 6. On the left side panel you will find the POWER socket. Connect the adapter (provided with unit) to the electrical outlet and then to the electrical socket.
- 7. Note: The power input is 90-260 VAC and the output is 12 VDC 1.2 Amp.
- 8. Wait 90 seconds for the unit to startup.

STAGE 4 - Abstract

The Discovery Telecom one-number 'Follow Me' PSTN to GSM router with the Call-Back/Call-Through feature availability is a clever device that attaches to your home or office telephone PSTN or line or PBX and forwards all incoming calls to your personal cell phone. 'Follow Me' enables you to accept phone calls from your office or home line on your mobile anywhere, anytime.



Incoming telephone calls will be automatically forwarded to your mobile phone via the embedded LCR that utilizes a SIM card of the same GSM network to forward the call to your mobile phone. This device is more beneficial than similar services available from telephone companies as the inner SIM card enables you to remain in the same GSM network and thus cut costs of interconnections and high airtime charges by taking advantage of the lower tariffs of same GSM network calls.

The Call-Back/Call-Through features enables you to enter up to 32 approved numbers that has the capability and the approval to enter into your organization's PBX (i.e. the call will be made through your PBX which will provide a dial tone immediately for Call-Through or the unit will call you back, thus giving you a dial line Call-Back). These features will reduce the billing costs to your company up to 50% and more. This allows you to decide which employee (telephone number) will be entered and defined as Call-Back or Call-Through.

The ROUTER device readdresses calls from the landline network to the GSM network and vice-versa.

The readdressing of the calls to the appropriate GSM network is set according to the prefixes that were updated to SIM 1 and SIM 2. All other prefixes NOT updated in SIM 1 and 2 will be readdressed to the PSTN (landline).

Incoming call from PSTN can be redirected to the GSM network. User can set the number of rings from a local line after which the call can be re-directed to the GSM subscriber that was pre-set. If an incoming local call is answered PRIOR to the presetting of the required rings necessary to the deployment of the FOLLOW-ME feature, it is possible to connect this incoming local call to the GSM network in the following ways:

- A) Press ## and the incoming local call will be redirected to the GSM Number that was pre set in the Follow-Me mode.
- B) Press # and then the GSM number, followed by #, the call will be redirected to the above GSM number via the preset SIM.

STAGE 5 - Programming the Unit

Start the installation procedure of the Follow Me Call Back Router following the set-up and Installation as follows:

- Entering programming mode Via PC or DTMF.
- SIM Settings regarding with usage limits and other optional modes.
- Follow-me settings to let the system call you while you are away from your office as if you where in your office
- Call Back Settings to let waiting lines make the call when line is available again.



For getting the most updated product Info on the Web, refer to http://dtt.tw

Please give us feedback to improve our Follow Me Call Back Router Gateway product. Please let us know your feedback and enhancement ideas to improve the product to your best value.

Email: Info@dtt.tw



Chapter 2: Programming the GSM

General Rule

Outgoing GSM calls to PSTN will be directed through either SIM 1 or 2 according to the prefixes. Incoming calls from GSM to PSTN will be directed through SIM 1.

- Incoming GSM call can be automatically directed to a landline subscriber
- First contact is made between the GSM network and the gateway and a ring tone is heard followed by dialing to a local subscriber. Another call to a local subscriber is possible simultaneously without the need to disconnect the connection between the unit and the GSM.

Caller ID

The unit will display on its LCD screen the number of the subscriber making the incoming call. It is possible to configure the redirection of the number to a local line. There are several options for controlling the call disconnection.

- 1. User can set the dialing mode from the gateway to the PSTN as TONE or PULSE.
- 2. The user can set the PAUSE prior to the dialing of GSM to PSTN.
- Programming is done via analogue telephone set to TONE (DTMF)
- All set parameters will be saved once the handset is returned to its place.
- Modifying the unit's parameters is possible only with a password which can also be changed.
- User can upgrade the programming of the unit by connecting a PC to the DATA port.
- A table of authorized numbers for the Call-Back and Call-Through can be updated via SMS messages.

Call Through

Call Through with List

Connection between the cellular phone and the gateway can allow for a dial to ne of the PBX/PSTN if the cellular number has been included in the table of authorization.

Call Through without a List

Connection between the cellular phone and the gateway can allow for a dial tone of the PBX/PSTN without the need to have the cellular number included in the authorization table.

Call Back

Connection between the cellular phone and the gateway can allow the gateway to identify the number as an authorized number and it then sends a busy signal to the cellular caller. The call is then disconnected and the gateway immediately returns a call to the cellular



caller and provides the caller with a dial tone. If the cellular number is not authorized then the call will be redirected to the PSTN or local line. It is possible to program the Call Back feature via PSTN or GSM.

Chapter 2.1: Installing the PC Software

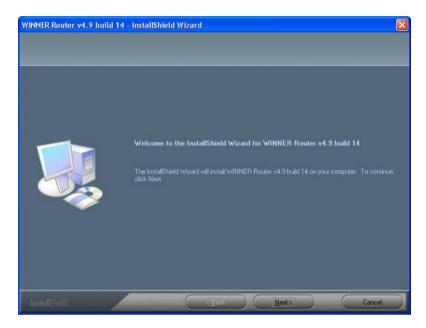
- 1. Insert the Ingate Router 4.9 Installation CD into to CD drive of the PC.
- 2. In Windows Explorer, navigate to the installation CD drive.



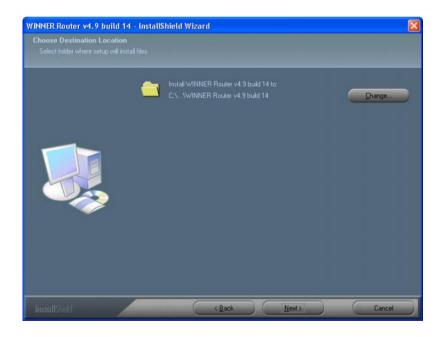
3. Double click on _____ InstallShield Software Corpora... to install the Ingate 4.9 PC Manegment Software. The Installation Window will open.

setup.exe Setup.exe



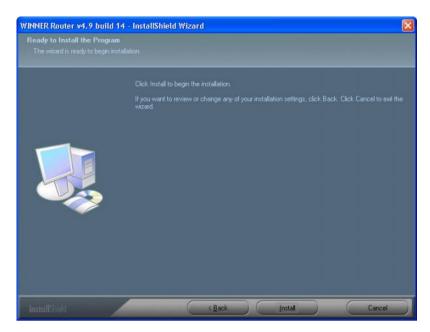


- 4. Click Next.
- 5. The Choose Destination Location window will open.



- 6. Click Next.
- 7. The **Ready to Install the Program** window will open.





8. Click **install**. The software installs itself. Wait until a completion message will appear.

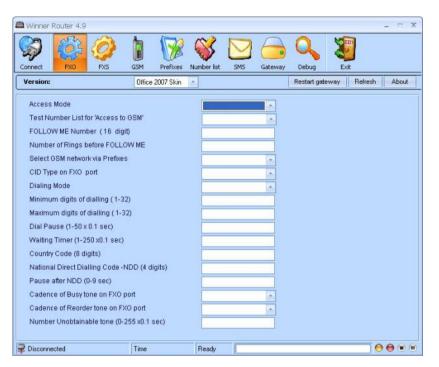
Chapter 2.2: Programming with the PC S oftware

Chapter 2.2.1: Connecting

After installing the PC software, launch it and define the type of connection between the PC and the Router as described below.

Launch the software by pressing on your PC desktop, or by pressing: Start
 Programs > Discovery Telecom >Ingate Router v4.9 build14. The software window will open.



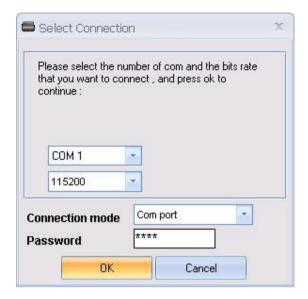


2. Connect the com port cable from the router to the PC Com port.





3. Press Connect in the toolbar. The Select Connection window will open.



- Select the Com Port to which the Router is connected to, the connection frequency should be 115200, the Connection mode should be via Com port and the default Password is 0000.
- 5. Press **OK** to connect.
- 6. At the bottom of the window you will see the connection status. If connected you see the status **connected** and the led image will be green.
- 7. **Version** is the firmware version of the router.
- 8. At the box near it select the skin of the software (the look of t he windows).
- 9. The **Restart Gateway** button will restart the program in the router.
- 10. The **Refresh** button will read again the data from the router.
- 11. In the About button you will see the software version and how to contact us.
- 12. After a change in the settings push the Save Data button in that window.



Chapter 2.2.2: The FXO Port Configuration



1. Press FXO to configure the FXO port.



- 2. Select in the Access Mode box how to route the incoming calls from the FXO.
 - 1. Directly to FXS: All the calls will be routed to the FXS.
 - 2. Directly to GSM: All the calls will be routed to the GSM.
 - 3. Follow Me: All the calls will ring the FXS the Number of Rings before Follow Me then route to the GSM Follow Me Number.

In the Directly to GSM Mode:

Test the Number for "Access to GSM": If enabled, when a call comes from the FXO and receive a GSM dial tone, the router will check the dialed number if it is on the **Numbers List** and authorized to call the GSM (has 1 in the GSM column).

The dialed number could be between the **Minimum Digits** and the **Maximum Digits**. If a number is below the **Minimum Digits** the router will wait the **Waiting Timer** before returning normal operation.



Select GSM Network via Prefixes: If enable the calls will be routed according to the Prefixes Table.

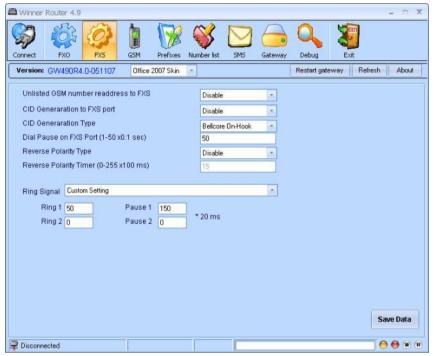
- 3. Select the **Dialing Mode** to be **Pulse Dialing** or **Tone Dialing**.
- 4. Select the **Dial Pause** between the last digit dialed and sending the number.
- 5. Enter the **Country Code** and the **National Direct Dialing** code, when you want the router to automatically replace the **Country Code** with the **National Direct Dialing**, in calls from the GSM to the FXO. Enter the **Pause after NDD** timer, between the NDD and the number.
- 6. Select in the **Condense of Busy Tone** the ON time of your Landline network busy tone signal.
- 7. Select in the **Condense of Reorder Tone** the ON time of your landline network reorder tone signal.
- 8. Enter in the **Number Unobtainable Tone** the time of constant tone the router will see as busy tone **only when needed**.
- 9. The **CID Type** shows you the CID format the router recognizes (not changeable at this version).



Chapter 2.2.3: The FXS Port Configuration



1. Press to configure the FXS port.



- 2. Select enable in the **Unlisted GSM Number** to readdress the incoming GSM calls, which are not on the list, to the FXS port. If disabled the calls will be rejected.
- 3. Select enable in the **CID Generation to FXS** for the router to send the caller number to the FXS port.
- 4. Select in the **CID Generation to Type** the format of the CID in which the number will be sent.
- 5. Enter in the **Dial Pause** the time in units of 0.1 seconds between the last digit dialed and sending the number.
- 6. Select in the **Reverse Polarity Type** the way the router will do the **Answer Supervision** at the end of the call. The options are :
 - **Disable** No answer supervision.
 - **Battery Reverse** Reversing the power of the line in the time of the call.
 - **Double Reverse** Reversing the power of the line again at the end of the call.
 - Break Line No power in the line at the end of the call.
- Select in the Answer Supervision Timer the time to do the Double Reverse and Break Line in 0.1 seconds units.
- 8. Select in the **Ring Signal** the timing of the ring pulses to the FXS or customize your own.



Chapter 2.2.4: The GSM Port Configuration

1. Press GSM

Press GSM to configure the GSM connection setting.



2. Select in the **Access Mode** box how to route the incoming calls from the GSM.

Directly to FXS: All the calls will be routed to the FXS.

Directly to FXO: All the calls will be routed to the FXO. Enter the desired PSTN number when you hear the PSTN dial tone. Select Enable in **Repeating "Access Mode"** box. At the end of PSTN call dial # to get a new PSTN dial tone. Enter in the **Auto Dialing to FXO** the PSTN number to dial automatically (16 digits).

GSM Callback: If the GSM number is granted access to call back in the list, the router will disconnect the call and call the number from SIM1 and will give him PSTN dial tone. Select in the **Callback via GSM/FXO** from where the router will call you back the GSM or the PSTN. When a callback is from the PSTN it will go to the FXS.

GSM Conference: If the GSM number is granted access to conference in the list, the router will disconnect the call and call the number from SIM1 and will give him a GSM dial tone.

- 3. Select in the **Access via Number List**, if the access to the FXO and FXS will be automatically or by the accesses in the list.
- 4. Select Enable in the **Private Incoming call** to enable access for private calls (with no caller ID) to the FXS (when the access is by the List).



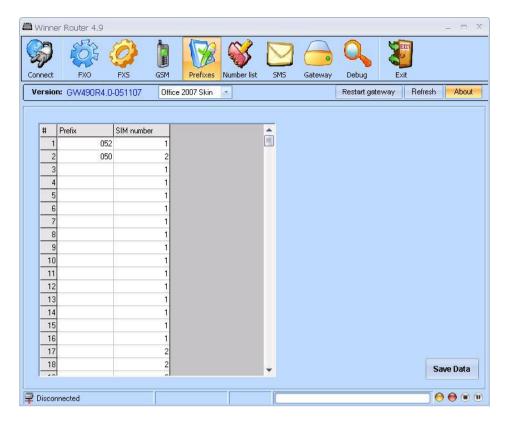
- 5. Select Enable in the 'Ringback' Tone from the GSM Network to hear the voice of the rings to the GSM from the GSM network itself.
- 6. Select in the **Presentation of GSM Number** if and when the SIM number will be shown to the recipient of the call:
 - **CLIR by Network** The network decide if to show the number.
 - **CLIR Disabled** The number will not be shown.
 - **CLIR Enabled** The number will always shown.
- 7. Select in the Microphone Level the gain to the microphone volume (-6db to +6db).
- 8. Select in the **Speaker Level** the gain to the speaker volume (-6db to +6db).
- 9. Enter in the **Pin Code for SIM1** and **Pin Code for SIM1** the pin codes of the SIMs when Pin Code Reguest is enabled at the SIMs.
- 10. Select in **Voice Rate Type** the codec for incoming and outgoing calls.
- 11. Select in **Frequency Band** the frequency the GSM network works with.
 - . **Note:** if **Voice Rate Type** or **Frequency Band** ware changed you need to restart the router.
- . **Note:** The Network Status shows you the Cell and Network selection setting. This setting can be changed only via the DTMF menu (see **Programming with DTMF**).

Chapter 2.2.5: The Prefixes Table



.. Press Prefixes to set the SIMs Prefixes.





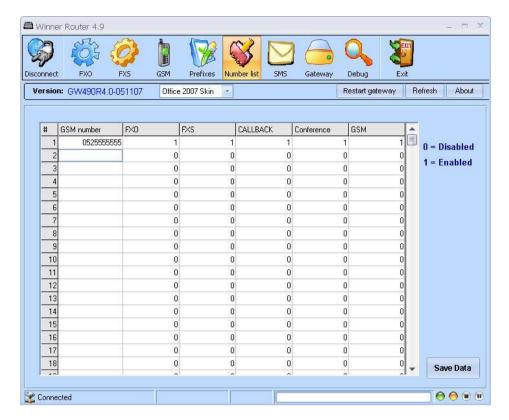
- 2. There are up to 32 prefixes.
- 3. Enter in the **Prefix** column the prefix number (7 digits maximum).
- 4. Enter in the SIM Number column the SIM to call with (1 or 2 when available).
- 5. When you dial a number in the PBX, the router will check which SIM has the prefix in the table and routes the call through that SIM. If the prefix is not in the list, the call will be routed to the PSTN.
- 6. The priority is always to the lower number in the prefix table.
- 7. Push the **Save Data** button to save the changes.
 - . Note: The cursor must point to an empty box when you press Save Data.

Chapter 2.2.6: The Number List

Press Number list

1. Press Number list to set the GSM Numbers List.





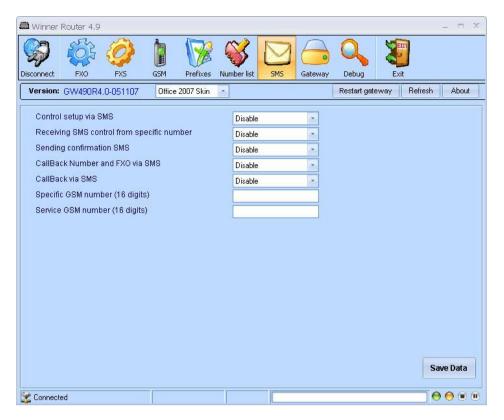
- 2. There are listings of up to 64 GSM numbers in the list.
- 3. Enter in the GSM number column the GSM number (16 digits maximum).
- 4. Enter in the **FXO** column **1**, to allow the calls from that GSM number access to FXO.
- 5. Enter in the **FXS** column **1**, to allow the calls from that GSM number access to FXS.
- 6. Enter in the **Callback** column **1** to allow the calls from that GSM number to be called back by the router.
- 7. Enter in the **Conference** column **1** to allow the calls from that GSM number to do a conference call.
- 8. Enter in the **GSM** column **1** to allow the calls from the FXO access to that GSM number (**test for 'access to GSM'** in the FXO setting needs to be enabled).
- 9. Push the **Save Data** button to save the changes.
 - . Note: The cursor must point to an empty box when you press Save Data.

Chapter 2.2.7: The Control via SMS Setting



1. Press to set the control via SMS settings.





- 2. Select Enable in the **Control setup via SMS** to allow the control of the router by SMS.
- 3. Select Enable in the **Receiving SMS control from specific number** to allow only SMS from the **Specific GSM Number** to control the router.
- 4. Select Enable in the **Sending Confirmation SMS** when you want the router to send back SMS that's confirming the arrival of the control SMS.
- 5. Select Enable in the **Callback via SMS** to enable the operation of the callback by SMS command.
- 6. Select Enable in the **Callback Number and FXO via SMS** to enable the operation of the direct callback to the FXO number by SMS command.
- 7. Enter in the **Specific GSM Number** the GSM number that's allowed to control the router via SMS if enabled (see clause 3).
- 8. Enter in the **Service GSM Number** the service number that's always allowed the control of the router via SMS.
- 9. See appendix A to see the list of instructions how to control the router via SMS.

Chapter 2.2.8: The Gateway Setting



1. Press Gateway to set the Gateway settings.





- 2. Select **Data Mode** in the **Work Mode** Box to enable sending and receiving data from the module.
- 3. Select in the **Dial Tone** box the frequency of dial tone. Select in the **Level** Box the volume level of the dial tone.
- 4. Select in the **Busy Tone** box the frequency of busy tone. Select in the **Level** Box the volume level of the busy tone.
- 5. Select in the **Reorder Tone** box the frequency of reorder tone. Select in the **Level** Box the volume level of the reorder tone.
- 6. Select in the **Ringback Tone** box the frequency of ringback tone. Select in the **Level** Box the volume level of the ringback tone.
- 7. Select in the **Cadence Busy Tone** the ON/OFF timing of the busy tone in units of 10ms.
- 8. Select in the **Cadence Reorder Tone** the ON/OFF timing of the reorder tone in units of 10ms.
- 9. Select in the **Cadence Ringback Tone** the ON/OFF timing of the ringback tone in units of 10ms.

Chapter 2.3: Programming the Unit with DTMF

Chapter 2.3.1: General Setting Parameters

- 1. Connecting the unit for programming mode:
 - a. Connect an analogue phone with dial tone only to the local line port of the unit.



- b. Connect power source to the unit.
- 2. Entering programming mode.
 - . Pick up the handset

Hear over Headset	LCD Read	Action	Procedure #
	Router- v.4.9 –R4 If SIM is in place: GSM LINE If no SIM is in place: NOT GSM NOT LINE	Enter the programming mode	1
A dial tone	DIAL: LOCAL LINE	Pick up handset	2
Two beeps	ENTER PASSWORD	Press # #	3
Quiet Busy signal	and # INVALID PASSWORD	Enter password In case wrong password is inserted	4
	MENU # 1.0 LOCAL NETWORK	press #	5
	SAVING PARAMETERS: ROUTER - V4.9X-R4 GSM - LINE or NOT GSM - NOT LINE	Completion of Programming Mode: Return handset to its place	6

Chapter 2.3.2: Browsing Between Main Menus

Hear over Handset	LCD Read	Action	Procedure #
No sound	MENU #1.0 LOCAL NETWORK	Pick up handset	1 A
2 beeping tones	MENU #2.0 PREFIX FOR Press # to enter local network		1B



2 beeping tones	MENU #2.0 GSM Press * for access to	2A				
2 beeping tones	NETWORK	GSM NETWORK menu	ZA			
2 beeping tones	MENU #2.1 ACCESS TO	Dial # and enter GSM	20		2B	
2 beeping tones	PSTN	NETWORK	20			
2 beeping tones	MENU #3.0 LANDLINE	Dial # to enter LANDLINE	3A			
2 beeping tones	NETWORK	NETWORK	ЭА			
2 beeping tones	MENU #3.1 ACCESS TO	Dial # to enter LANDLINE	3B			
	GSM	NETWORK menu	36			
2 beeping tones	MENU #4.0 GATEWAY	Dial * for Gateway	4A			
2 beeping tones	MENU #4.1, SETTING	Dial # and enter Gateway	4B			
2 beeping tones	PASSWORD	menu	46			
	MENU #5.0, SMS	Dial * to access SMS	5A			
	PARAMETERS	menu	JA .			
Control by list by over		Dial # and enter SMS	5A			
	SMS		34			

. Dial * to return to beginning of menu

Chapter 2.4: List of Menus and their Functions

- To browse between menus, press *
- To enter into a menu, press #
- To browse in a particular menu, press *
- To enter into a function in a menu, press #
- To exit menu press Short Flash



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Chapter 2.4.1: Functions

Menu #1.0 Local network

- 1.1 Prefix for GSM
- 1.2 Dial Pause
- 1.3 Generation CLI
- 1.4 Reverse Polarity

Menu #2.0 GSM network

- 2.1 Unlisted Call
- 2.2 GSM Access Mode
- 2.3 Repeat Call
- 2.4 Call Back
- 2.5 Access Via list
- 2.6 GSM number list
- 2.7 Ring Back Tone
- 2.8 CLIR
- 2.9 Net/Cell Select

Menu #3.0 LANDLINE network

- 3.1 FXO Access Mode
- 3.2 Follow Me
- 3.3 Dialing Mode
- 3.4 PSTN/Ext.L Tones

Menu #4.0 Gateway

- 4.1 Gain Control
- 4.2 Voice Rate
- 4.3 GSM Band
- 4.4 Setting Password
- 4.5 Setting Pin Code
- 4.6 Updating
- 4.7 Module ID (MID)
- 4.8 Work Mode

Menu #5.0 Control Follow-Me Call Back by SMS

5.1 SMS Control



5.2 Changing private password/PSW

Chapter 2.4.2: Menu Synopsis

Action	LCD Read	Function	Menu#
XX: Number of record Y: Number of SIM ZZZ: Prefix To select XX: For Browsing Down: digits 1 or 2 or 3 For Browsing Up: digits 7 or 8 or 9 Updating record: press * Updating Y (number of SIM): SIM 1 = 1 SIM2 = 2 SAVE = # Erase = 3456789* Updating ZZZ (prefixes): Enter digits from 0-9 to set the desired prefix Erase = * Save = #	#XX for SIM: Y Prefix: ZZZ	Prefix for GSM prefix configuration per SIM	1.1
X is greater than or equal to 0.5 seconds and smaller than or equal to 5 seconds. Update the value of X to 0.5 seconds via * 0-9 digits; increase the value of X in leaps of 0.5 seconds save Via #	Dial Pause in X seconds	Dial Pause Delay in Dialing Operation until the actual dialing occurs	1.2
X = off or on Defines possibility of option or not Y= BELLCORE or BT_ON_HOOK Defines completion time of CLI. To browse between X options: press *. To save press: # To browse between Y options: press *. To save press: #	Generation: X CLI: Y	Caller ID Enables sending CALLER ID to local landline phone	1.3



ENTER PASSWORD and **** X = Disable/Battery reverse/DBL. REV.POL./ Break Line To browse between the options for X = Press *	Reveres polarity Type X	Reverse Polarity For monitoring disconnection	1.4
To select the options: Flash Unlisted call Disable and Menu 2.5 Enable: . unlisted calls are denied access to PSTN. Unlisted call Enable and Menu 2.5 Enable . unlisted calls are directed to local phone.	Unlisted Call Accept: Enable / Disable	Unlisted Call Incoming call which is not listed in the Access List (Menu 2.5)	2.1
X = Access Mode. Directly to FXS, Directly to FXO, Call Back or Conference. To select desired option = press * To save press #. AUTODIAL (numbers 0-9) When X= Directly FXO User can enter number of subscriber and the incoming GSM . Number will be redirected to that number. If AUTODIAL will not be set then incoming GSM call will receive a dial tone of the outgoing PSTN line from the gateway When X= Directly to FXS Incoming calls to gateway's GSM will be redirected to the local landline.	GSM Access Mode: X	GSM Access Mode Determines what to do with GSM incoming calls.	2.2
X = Enable (ON)/Disable(OFF) * = Select option # = Save Continued on next page	Repeat Call to PSTN from GSM: X	Repeat Call to PSTN from GSM Enables disconnection of ongoing PSTN call while accessing a	2.3



		Dial tone for	
		an additional	
		call.	
X= GSM or PSTN		Call Back	
* = browse through options of X	Call-Back will	Call the unit	
# = Save and move to next screen.	be via: X	Via GSM or	
		PSTN and the	2.4
X= Enable/Disable	Edit Call-Back	unit calls back	
* = browse through options of X	via SMS: X	providing dial	
# = Save		tone.	
X= Enable/Disable	Access via list	Access Via List	
* = browse through options of X		Authorization	
# = Save	Via list: X	List Allowing	
# - Save		Access to dial	2.5
* = To add a number and criterion (PBX or	GSM number	tone for Call	2.5
PSTN)	list:	Through or	
# = Proceed to menu # 2.6	Key: * - Add	Call Back	
ii – Froced to mena ii 2.0	Key: # - Edit	options	
X = the number of the subscriber needing			
authorization			
Y = the number of the record in the table			
Z = Enable/disable PSTN			
R= Enable/disable Call Back			
Browsing the authorized records:	x		
Upwards: 7 or 8 or 9			
Downwards: 1 or 2 or 3	#Y/FXO – O	Browsing the	
Downwards. 1 of 2 of 3		current list	
* = updating the displayed record	FXS – S	and viewing	
X = 0-9. Refers to the subscriber's number		records = #	2.6
requiring authorization.	Call-Back – Cb	Editing the	2.0
* = Erase the X value.		records in the	
# = Save the X and proceed to O.	Conference –	table is as	
ii – Save the A thu proceed to O.	Cn	follow	
* = YES/NO to enable O			
# = Save O and Proceed to S.	GSM - G		
* = YES / NO to S			
# = Save S and Proceed to Cb.			
2275 2 202 7 200 00			
Continued on next page			
* = YES / NO to Cb			



# = Save Cb and Proceed to Cn.			
* = YES / NO to Cn			
# = Save Cn and Proceed to G.			
* = YES / NO to G.			
# = Save G and proceed to next record in the table.			
Flash = Exit to main menu.			
X = Enable/Disable ring back tone from the	Ring back tone	Ring Back	2.7
GSM network.	from GSM: X	Tone	
X = set by Network /Enable number /			
Disable Number			
If * = Set by Network:			
the identification will be set by the provider			
alone in line with the provider's parameters			
		CLIR and	
if * = Enable Number:		Private	
The call will be identified only if the provider		Sets whether	
configured the SIM as identifiable	My number: X	the outgoing	
If * = Disable Number:	Private call to	call that the	2.8
The gateway's number is not identifiable	local line: X	unit is making	
although the provider has configured the		to the GSM	
SIM as so		will be identified	
		identified	
# = Save selection and return to main menu.			
V - ENABLE / DISABLE			
X = ENABLE / DISABLE: unidentifiable call to receive a dial tone			
when the authorization table is in DISABLE			
mode			
X=Mode of selection.	Network		
Press * to Change from :	select: X	NET/CELL	
Auto select, Periodic Select, or Manual	Manual salast	SELECT.	
Select.	Manual select:	Allows you to	2.9
Continued on next page		select specific	
Next: Press #.		cell or network	
Y = the network code.	#C Network: A		



#C = number of period (1 to 4). A = the network code. B = number of seconds for this period. Next: Press #. Z = the cell code. R=Mode of selection. Press * to Change from: Auto select, Periodic Select, or Manual Select. If R = Manual: press * to browse from the cells. If R = Periodic: Prd = seconds for period. Rx = only cells with level above Rx will be selected. Press # to save.	Period/Sec: B Cell select from network: Z Cell select: R		
X = Access Mode: Directly to FXS, Directly to GSM, or Follow Me. * = to select, # = to save. Y=YES/No. Either the GSM calls are routed by prefixes or all go by SIM #1. Z=YES/No. If Z=YES, if the GSM number is with the Minimum number of digits or maximum number of digits and in the list with GSM =Y, then he will make the call.	FXO access mode: X GSM selection by prefixes: Y To test number list: Z	FXO Access Mode. Determines what to do with PSTN incoming calls.	3.1
Y = 0-9 (SELECTING NUMBER OF RINGS) # = Save number of rings and proceed to "Follow Me" Number Z = The number that will be designated as Follow Me. * = Resetting the above number. # = Save and proceed to main menu. Continued on next page NOTE: If Z is not designated and we are in Follow	Ring number: Y "Follow me number": Z	Follow Me Redirecting incoming PSTN local call to GSM	3.2



* = Reset Y # = Save and proceed to NDD. NDD(National Direct Dialing) = T T = prefix for the region * = Reset T # = Save and move to PAUSE. Pause After Dialing: NDD (1 sec *): z Z = Delay time between 0 and 9 after completion of NDD dial * = reset Z # = Save and proceed to main menu. X = the cadence time in milliseconds that the router will recognized as busy. Y = the cadence time in milliseconds that the router will recognized as reorder tone. Browse No. Down = press Numbers 1,2,3 Continued on next page	Time waiting of dialing: T PSTN/Ext line dialing: X Country code: Y Busy tone ON/OFF: X Reorder tone ON/OFF = Y Speaker -6/+6	PSTN/Ext.L Tones The tone cadences setting. Gain Control Determines the strength	3.4
me mode, an incoming PSTN call will receive a dial tone for a GSM call. Mn = In test mode minimum Number of digits to be dialed. Mx =In test mode maximum Number of digits to be dialed. Dp = The length of time between the end of DTMF dialing and the sending of it. T = Enter waiting time when less then minimum digits. X = Tone / Pulse * = Select appropriate X # = Save and proceed to selection of country	Min. dialing digits: Mn Max. dialing digits: Mx Dialing pause:	Dialing Mode Set the dialing	



X=The outgoing voice coding type.	Out coding: X	Voice Rate	4.2
Y=The incoming voice coding type.	In coding: Y	Туре	
X=The frequency that the router will work in. * = to select: from: 850; 900; 1800; 1900; Dual:850/1900; Dual:900/1800; Dual: 900/1900. # = to save.	Frequency Band: X	GSM Band	4.3
X= Password to enter programming mode Default password is: 0000 Setting new password: After entering menu 4.2, user must key the old password (0000 is initially set) and then #. The LCR will read "Enter New Password" and user will then enter the new password with 4 digits and then key #.	Enter new password: X	Setting password	4.4
X = 1 = SIM 1 - SIM 2 = 2 Y= SIM PIN CODE: 0-9 * = Erase Pin Code # = Select appropriate X and save. Flash = Exit to main menu.	Setting PIN SIM: X PIN SIM: Y	Setting PIN Code Setting PIN CODE of the SIM inside the unit.	4.5
Updating - Restricted to Discovery. No access to client.		Updating	4.6
# = Restricted to Discovery. * = Restricted to Discovery. Flash = Back to main menu	Module ID (MID)	Module ID	4.7
X= Voice mode/Data mode. * = to select # to save	Work mode: X	Router Work Mode	4.8
Code for entry to modification of configuration for SMS X = 12345678 (DEFAULT) Continued on next page Y = Enable / Disable * = Select Y # = Save and Proceed to "Confirm Action" option.	Setting for SMS Confirm: X Control by list via SMS: Y	Setting for SMS Determining the parameters to allow control of authorization list of Call-Back and Call-	5.1



Allows FEEDBACK option via SMS to the cellular phone confirming modification Z = Enable / Disable * = Selecting options or Z # = Save and proceed to "Private Number " option Unique Subscriber number from which modifications in SMS can be completed. R = Disable / Enable * = Option for selecting R # = Save and proceed to "Private Number " option T = Number from which SMS messages will be sent * = Erase number # = Save the number and proceed to "Control Digit" option W= Code key that will accompany the SMS message. * = Erase # = Save and proceed to service setting Q = service number that can always control via SMS.	Confirm action via SMS: Z Private number from SMS: R Private number: T Control digit: W Service setting: Q	Through	
Y = 12345678 (Default) User must enter previous code. X = new 8 digit password for setting new SMS .(See 5.1) # = Save Flash = Exit to menu see 1.5 instructions on how to control the unit Via SMS	Confirmation password: Y Enter new code	Changing Private Password /PSW Modifying access code for setting parameters to configuration of SMS.	5.2

Chapter 3: Configuration of the Router

Ways of connecting the router to the landline and GSM networks , PBX



- Ways of operating in different configurations
- Router to PSTN/GSM

Chapter 3.1: Basic Configuration without PBX

1 .Landline parameter

```
Menu 3.1 - GSM Access Mode → Directly to FXS
```

Menu 3.3 - Tone Mode - Tone/Pulse according to country

2. Local line parameter

```
Menu 1.1 - Setting prefixes → SIM 1, SIM 2
```

Menu 1.2 - Dial Pause - Default 5 seconds (can be changed)

Menu 1.3 - CLI - Enable

Menu 1.4 - Reverse Polarity - Disable

3. GSM Parameter

Menu 2.2 - PSTN Access Mode \rightarrow Directly to FXS.

Options of Operation:

Option 1: Outgoing to PSTN: Dial number of PSTN from local line, 5 seconds dial pause

Connects to PSTN, enter the number to PSTN

Option 2: Dial number GSM Network A or B: 5 sec dial pause - A or B

Select SIM 1 or SIM 2 depending on prefix table → GSM network
In case of incoming PSTN calls the call will be transferred to the local line.
If the CLI is enabled the local phone will display the incoming number.

Chapter 3.2: Readdressing Incoming Calls from PSTN to GSM

- Incoming call to the local line from PSTN: Dial # XXXX (readdressed number) → Pause Dial. The call will be sent to the GSM network where subscriber A or B will answer.
- Incoming call to the local line from PSTN: Dial # XXXX # (readdressed number). The call will be sent to the GSM network where subscriber A or B will answer
- In case of a Follow-Me number, enter ## and the call will be sent from PSTN to GSM



- If Follow-Me mode is ON and the number of rings to local line is set between 1 and 9, the unit will generate the number of rings in the local line which will be forwarded automatically to the GSM network
- If the number of rings is set to "0" it will forward the call to the GSM network without any rings in the local line

Chapter 3.3: Configuration without PBX

Landline Parameter:

Follow-Me – OFF
GSM Access Mode – Directly to FXO

GSM Parameter:

FXO Access Mode – Directly to GSM Local Line: Same parameters as in configuration 3.1.

• Outgoing calls from local line to PSTN work the same way as in configuration 3.1 .

Chapter 3.3.1: Incoming PSTN Calls

- Unit will work as a router
- All calls from PSTN will be diverted to GSM network A or B
- Incoming calls from PSTN: Unit will answer → subscriber will hear a dial tone → subscriber will dial GSM number → Dial Pause → outgoing call goes to GSM network A or B.
- . If the subscriber dials the wrong number he can correct this only if done before the end of the dial pause. Subscriber must press key # and enter the new number.

Chapter 3.3.2: Incoming Calls from GSM (Chapter 3.3)

All calls will be diverted from GSM to PSTN. The GSM subscriber dials to the unit \rightarrow unit answers \rightarrow subscriber receives dial tone \rightarrow subscriber dials a PSTN number \rightarrow Dial Pause \rightarrow outgoing call to PSTN activated.

Option 1: When session to PSTN from GSM is ended the GSM subscriber will still be connected to the unit. He can press * # and will receive again a dial tone allowing him to make another outgoing call to PSTN.



. The gap between * and # mustn't be longer than 5 seconds

Option 2: Access to PSTN from GSM via list of subscriber numbers \rightarrow menu 2.5: ENABLE \rightarrow when the incoming GSM call is listed, the unit will divert it to PSTN

Chapter 3.4: Call-Back to Incoming Calls from GSM

Menu 2.1: Disable

Menu 2.2: GSM Access Mode – Call Back

Menu 2.4: Call Back → call-back option is PSTN or GSM

- Call-Back will work only with a list of authorized numbers
- If the callback is via the GSM incoming calls, the incoming calls will be disconnected. If the unit has connected already cellular A with PSTN and cellular B is calling, the unit will disconnect cellular B and will call back B once A has ended the session.

Chapter 3.5: Configuration with PBX

Configuration

Landline Parameter:

Menu 3.1: FXO Access Mode: Directly to GSM

Menu 3.2: OFF

Menu 3.3: Dialing Mode

GSM Parameter:

GSM Access Mode: Directly to PSTN Menu 2.1: Auto Dial (0-9)

Local Line Parameter:

Menu 1.1: Prefix 1 – SIM 1, Prefix 2 – SIM 2

Menu 1.2: Dial Pause, greater or equal to 0.5 seconds and less or equal to 5 sec onds

Menu 1.3: CLI – Enable

Menu 1.4: Reverse Polarity – Enable



Chapter 3.5.1: Incoming Calls from PBX Extension Line to GSM

Extension will dial into the Router that is connected to the PBX and will receive a dial tone allowing the dial of a GSM number.

Chapter 3.5.2: Incoming Calls from GSM to the Unit

Once auto dial number is set, all incoming GSM calls will be diverted to that extension number.

. If auto dial is not set the GSM call will be diverted to a local line.

Chapter 3.5.3: Outgoing Calls from Landline

- See configuration 3.1: PSTN numbers will be diverted to PBX and will out go through PSTN
- GSM prefixes will be diverted to GSM network
- Configuration 4.4: PBX is connected to CO (Central Office) Port



Appendix A

Controlling the Router via SMS

To send a SMS command you must enable the parameter **Control Setup via SMS** in the PC software or **SMS CONTROL** in menu #5.1.

1. Adding a New Cellular Number to the List

Send this SMS to the SIM1 number: 12345678.Add.nnnnnnnnnnnnnnnn.P.S.C.N.G.

Where:

12345678 = the Control Code.

nnnnnnnnnnnnn = the GSM Number.

P = Yes/No for this number to access the PSTN (in the message appears Y or N).

S = Yes/No for this number to access the FXS (in the message appears Y or N).

C = Yes/No for this number to do CALLBACK (in the message appears Y or N).

P = Yes/No for this number to do CONFERENCE (in the message appears Y or N).

G = Yes/No for this number to access the GSM (in the message appears Y or N).

2. Erasing a Cellular Number from the List

Send this SMS to the SIM1 number: 12345678.Clr.nnnnnnnnnnnnn.

Where:

nnnnnnnnnnn = a GSM Number from the list that we want to erase.

3. Changing the Parameters for "Follow-Me"

Send this SMS to the SIM1 number: 12345678.Flm.nnnnnnnnnnnnn.F.m.

Where:

nnnnnn = number for FOLLOW-ME

F = Yes/No, to enable the FOLLOW-ME (in the message appears Y or N).

M = the number of rings until auto readdressing.



4. Operating the Callback via SMS

A. Calling the GSM Callback Number via SMS

- Enable the parameter **Callback via SMS** in the PC Software or **SMS**: **CALLBACK** in menu #2.4.
- Send this SMS to the SIM1 number: **Cbnnnnnnnnnnn** Where:

nnnnnnnnnnnn = the GSM Number to Call-Back (must be enabled for callback in the List).

B. Calling the GSM Call-Back Number and Connecting him to PSTN Number via SMS

- Enable the parameter **Callback via SMS** in the PC Software or **SMS**: **SENDING CALL** of menu #2.4.

nnnnnnnnnnnn = the number to call via the FXO.
mmmmmmmmm = the GSM Number to call back from the list.

- . If 'The GSM Number to Call Back' is not present then the callback will be made to the number which sent this SMS.
 - . In this case 'NDD' and 'Country Code" parameters must be set in menu #3.3.